WARMUP RETURN GOODS POLICY PROCEDURE

We are very confident in the quality of Warmup products, however we understand that there may be times when returns are necessary.  
Items returned from retailers to Warmup Plc will be considered for credit in accordance with the following guidance:

Returns should be notified to Warmup prior to sending.  
• Warmup will issue a Return Authorisation Number to be stated on all paperwork.  
• Returns without a valid return authorisation number may be rejected.  
• All returns will be subject to testing.  
• Non required items will be subject to a restocking charge.

**Dependent on results of testing, credits may be issued for current product lines as follows:**

Subject to a manufacturing fault – Full Credit.

Working reusable condition – Credit subject to Restocking charge.

No manufacturing fault and not reusable condition – No Credit.